



QUALITY POLICY STATEMENT

MAGIRAS DIAGNOSTICS S.A. is committed to meet customer requirements and enhance customer satisfaction through continual improvement of its products and devices, services and the quality management system.

Therefore, the company has developed and implemented a Quality Management System, combining the requirements of Standards **ISO 9001 and ELOT 13485**, to demonstrate its ability to consistently provide products that meets customer & regulatory requirements and to address customer satisfaction through the effective application of the system, including continual improvement and the prevention of nonconformities.

Through our Quality Policy Statement, we ensure that:

- our products/devices and services are delivered to the level and quality our customers expect.
- we offer high quality services and products/devices at the ideal cost
- we are taking care about the needs of all Stake Holders, including relevant legislation
- we maintain close cooperation with foreign suppliers and firms with the aim of continuously improving the quality of our services.
- we evaluate and handle all customer complaints or remarks which serve the basis for improvement in the Company's quality related operations.
- we measure the performance of the main processes and strives for continuous improvement of the quality management system and its results
- we estimate the threats/risks and manage the continuity of our organization
- we assist in the continuous development of employees so that they can perform their duties according to basic principles of Quality, Security, Reliability and Efficiency
- we provide immediate after sales coverage of customer needs

The company ensures the achievement of the above objectives by faithfully applying the quality system, continuously improving its performance by conducting regular and extraordinary reviews by the Management for the definition of objective goals and objectives.

THE DIRECTOR GENERAL

MAGIRAS VASILIS